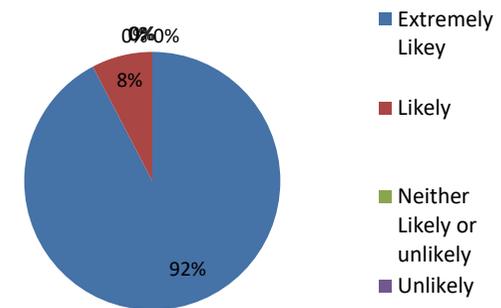


Period: June 2023  
 No. of Surveys: 13

Friends & Family Survey RESULTS & ACTION Dr KULSHRESTHA's Practice

	Extremely Likey	Likely	Neither Likely or unlikely	Unlikely	Extremely unlikely	Don't Know	Total
<b>Total</b>	12	1	0	0	0	0	13
<b>Extremely Likey</b>	12	0	0	0	0	0	
<b>Likely</b>	0	1	0	0	0	0	
<b>Neither Likely or unlikely</b>	0	0	0	0	0	0	
<b>Unlikely</b>	0	0	0	0	0	0	
<b>Extremely unlikely</b>	0	0	0	0	0	0	
<b>Don't Know</b>	0	0	0	0	0	0	



**Comments, Feedback & Actions:**

**\*\*Likely\*\*Great Staff, Caring, Clean\*\*\* Extrely Likely Comments\*\*One of the Best Surgery as Service here is great and all the staff is kind and helpful\*\*Dr is an excellent GP and gives a first class service, and has assisted me a lot with my medical history.\*\*I have no words to express my thanks, all family wants to thank for giving treatment and giving medicine and being able to get appointment quickly.\*\* This surgery is best everyone so helpful but very professional. Doctors are excellent.\*\*Get an appintment when need to see GP. Everyone so friendly and helpful.\*\*Always willing to help and see you even in a short nitice situation.\*\*Friendly, Helpful staff. Excellent doctor all around\*\*Best Surgery as all the staff is very helpful and caring.\*\*Reception staff is excellent, they always help when I need to make an appointment or regarding any other problem. Doctors are amazing.\*\*Always Great Service, staff always smiling and polite. Best surgery in town.\*\*Always get to see GP when we need to. Reception staff very helpful. GPs are great, always listen and provide best care\*\* Because we get an appointment when we need. Doctors Manager, Nurse and Reception Staff are excellent.\*\*Because I can get appointment to see GP and the GP is very good. Also reception is very helpful and the nurse is very good.\*\*Family doctor for years, my parent myself my children, abssulety fentastic Service received at all times. Professional, helpful and Doctor/s/Practice Manager + Receptionists always patience, listening to our needs. One of the best and I wouldn't go anywhere else. Thank you to you all.**

Patients are satisfied with service & care the surgery provide. Keep it up & do everything much better all the times to deliver high quality of care for patients satisfaction. Treat patients with dignity.